

## **Job Description: Sales Associate**

### **POSITION SUMMARY:**

The Gear Fix is looking for Sales Associates to join our growing team. Sales Associates are the frontline of customer service throughout the shop and work as a team to effectively complete daily tasks. These include: assisting customers by answering questions and advising on gear, ringing out sales with an understanding of changing sale percentages, using discretion to appropriately intake consignment and repair items, pricing and quoting items accurately, merchandising consignment and retail products, and performing dynamic projects and tasks. Sales Associates are people-focused, self-motivated, and highly committed individuals who seek to improve the quality of the shop while continuing to grow in their personal knowledge and skills. Seasonal, permanent, part-time, and full-time positions are available for the right candidate.

### **GENERAL REQUIREMENTS:**

- Outstanding customer service skills
- Strong communication skills
- Ability to stay on task while performing multiple duties in a fast-paced retail environment
- Ability to stand and perform physical tasks for 8+ hours
- Extensive knowledge/understanding of outdoor clothing & gear
- Creative problem-solving skills
- Patience
- Commitment to continual learning
- Willingness to work weekends
- Bike and/or ski sales experience is a plus, but not required

### **PART-TIME & FULL-TIME PERKS:**

- Flexible Schedule
- Paid Vacation
- Sick Pay
- Family Leave
- Dog-Friendly
- Profit-Based Bonuses
- Paid Volunteer Incentive
- Self-Improvement Scholarship
- Advancement Opportunities
- Race & Event Fees Covered by Shop
- Work with a great bunch of community-focused, outdoor-loving folks

**FT ONLY BENEFITS: (Full time is 32 hours or more per week)**

- **Health & dental insurance**

**PAY:**

**Starting pay is \$17/hour. Subsequent increases are based on performance and responsibilities. Above industry norms.**

**TO APPLY:**

**Bring your resume and cover letter to the shop. We are open from 10am to 5pm, Tuesday through Sunday. We are closed on Mondays.**

**Please include the following information:**

- **The position you are applying for**
- **Whether you are looking for full time or part time employment**
- **The date you are available to start**

**We will be accepting applications until July 30, or until the positions are filled.**